CUSTOMER AGREEMENT (TERMS AND CONDITIONS)

Between

Trade Finance Partners
(a trading name of TF Partners Ltd)
Company Number: 16188114
County House, Third Floor, 14/15 Hatton Garden, London, England EC1N 8AT

(hereinafter referred to as the "Provider")

and

the user registered on the website
(hereinafter referred to as the "Customer")

§ 1 Scope & Subject Matter of the Agreement

These Terms and Conditions apply to all legal transactions, services, and contractual relationships between the Provider and the Customer in connection with the use of the investment website and the financial products and services offered therein.

The Provider does not provide investment advice but only a technical brokerage and execution platform. All investments are made at the Customer's own risk.

§ 2 Registration & Account Opening

Registration is permitted only for natural persons of legal age (18+) or legally established entities in approved jurisdictions.

The Customer must provide complete and truthful information regarding identity, tax residency, and financial circumstances.

The Provider reserves the right to reject registrations or close accounts for violations of these Terms or applicable laws.

§ 3 Identity Verification (KYC)

The Customer agrees:
• to provide a valid government-issued identification document;
• to provide proof of address; and
• where required, to complete video identification.

Failure to complete verification within 14 days may result in account suspension.

§ 4 Deposits

Deposits may only be made using approved payment methods.

The Provider is not responsible for delays caused by banks or payment service providers.

Funds are credited only after final receipt.

§ 5 Execution of Investment Transactions

By clicking the “Invest” button, the Customer submits a binding execution instruction.

The Provider is responsible only for the technical transmission of orders.

No liability exists for market fluctuations, slippage, or exchange outages.

Past performance is not a reliable indicator of future results.

§ 6 Withdrawals

Withdrawal requests must be submitted through the client portal.

Withdrawals are generally returned to the same bank account or wallet used for funding.

The Provider processes withdrawals within 5 business days.

§ 7 Fees & Charges

The Provider charges the following fee:

Performance / Success Fee: 12% of net profits generated.

The Provider reserves the right to amend fees upon 4 weeks' prior notice.

§ 8 Risk Disclosure

The Provider operates a stop-loss system designed to limit losses to a maximum of 15% of the Customer's invested capital, and the Provider shall be liable for any losses exceeding this threshold that are directly caused by a technical failure, malfunction, or negligence of the Provider.

Investment accounts are not bank deposits and are not covered by a statutory deposit guarantee scheme; however, customer funds are held and protected through a secure escrow wallet arrangement that maintains the segregation and security of client assets.

The Customer confirms sufficient knowledge of online trading and investment risks.

§ 9 Liability

The Provider is liable without limitation for intent, gross negligence, personal injury, and mandatory statutory liability.

For ordinary negligence, liability is limited to foreseeable damages arising from essential contractual obligations.

Liability for data loss, business interruption, force majeure, cyberattacks, or governmental actions is excluded.

§ 10 Data Protection & Confidentiality

Personal data is processed in accordance with applicable data protection laws and the Privacy Policy.

§ 11 Termination

The Customer may terminate this Agreement within four (4) weeks of registration while the account remains subject to regulatory review, compliance verification, or onboarding procedures.

In the event of such termination, any funds received from the Customer that have not been invested or committed to investment transactions shall be returned to the original funding source, subject to applicable anti-money laundering (AML), compliance, and regulatory requirements.

The Provider reserves the right to continue any legally required verification, record-keeping, or reporting obligations following termination where required by applicable laws and regulations.

§ 12 Severability

If any provision becomes invalid, the remaining provisions remain unaffected.

§ 13 Governing Law & Jurisdiction

This Agreement shall be governed by the laws of England and Wales.

The courts of England and Wales shall have exclusive jurisdiction where legally permissible.

Date: 12 May 2026